

STAGE ZERO TWO MONTHS FREE PROMOTION RULES AND TERMS & CONDITIONS

Promotion Rules

1. **Stage Zero** offers **2 (two) months of free service** to **new qualifying customers** who accept a quote and place a successful order for a **residential Small-Scale Embedded Generation (SSEG) product with Stage Zero** from the **14th of July 2026** to the **31st of August 2026**.
2. All sales channels qualify (Online, Direct, Partners, Leads Desk).
3. This promotion shall at all times be subject to the Customer successfully passing the Stage Zero vetting process, including but not limited to credit and installation requirements.
4. Quotes provided but not converted to confirmed orders within this window do not qualify.
5. The promotion is limited to 2 (two) free months of service per qualifying new residential SSEG customer, irrespective of the number of SSEG products ordered.
6. Orders of Stage Zero residential SSEG products shall be limited to:
 - a. Solar only;
 - b. Solar and Backup; or
 - c. Backup only.
7. Orders for Commercial SSEG and UPS products are excluded from this promotion.
8. Quotes provided but not accepted within the promotion period will not qualify for this promotion.
9. Existing customers adding additional solar panels, batteries, or other equipment to an existing Stage Zero product shall not qualify for this promotion.
10. The 2 (two) free months period will commence upon successful activation of the installed system and will be automatically applied to the customer's billing account.
11. After the free period, standard billing terms and rates, as per the customer's relevant Stage Zero Agreement, shall apply.
12. This promotion is valid while supply and installation capacity last and may be withdrawn or amended at Stage Zero's discretion.
13. Stage Zero offers this promotion to the first 500 (five hundred) qualifying customers.

Terms & Conditions

1. This promotion is only open to **South African residents aged 18 years or older** who are in possession of a **valid identity document**.
2. Stage Zero is not liable for the failure of any technical element relating to this promotion that may result in an entry not being submitted.
3. The 2 (two) free months service is not exchangeable for cash and is not transferable.
4. Processing of any participant's personal information shall be done strictly in accordance with [Stage Zero's Privacy Policy](https://stagezero.co.za/legal/privacy-policy/), available at: <https://stagezero.co.za/legal/privacy-policy/>
5. Stage Zero shall have the right to modify the rules of this promotion and/or to terminate this promotion immediately and without notice for any reason beyond its control requiring this. In the event of such termination, all participants agree to waive any rights that they may have in terms of this promotion and acknowledge that they will have no recourse against Stage Zero, its agents and staff.
6. Stage Zero reserves the right to disqualify any potential customer who does not comply with the promotion rules or provides false/misleading information.
7. Participation in the promotion constitutes acceptance of the promotion rules and customers agree to abide by the rules.
8. All queries in connection with the promotion should be directed via email to the marketing department to promotions@stagezero.co.za, or by contacting the Stage Zero Support Desk at 087 162 5000.