

## CELEBRATE 5 YEARS WITH STAGE ZERO CAMPAIGN RULES, TERMS AND CONDITIONS

### Promotion Rules

1. Stage Zero is running a promotional customer advocacy campaign titled “**Celebrate 5 Years with Stage Zero. 5 Weeks. 5 Winners.**” in celebration of Stage Zero’s 5-year milestone. The campaign is intended to increase customer advocacy, reviews, social engagement, and customer-created content featuring Stage Zero systems.
2. The campaign will run for a period of **5 (five) consecutive weeks**, during which **1 (one) winner per week** will be selected. Each weekly winner will receive **1 (one) R5,000 Takealot voucher**.
3. This campaign is open to **existing Stage Zero customers whose accounts are in good standing**.
4. In order to qualify for entry into the weekly prize draw, a customer must complete all of the following steps during the applicable campaign period:
  - a. Follow Stage Zero on social media;
  - b. Leave an honest review for Stage Zero, with Google being the preferred review platform;
  - c. Post a photo of themselves with their Stage Zero system on social media and tag Stage Zero in the post; and
  - d. Submit proof of the review and the social media post via the official Stage Zero Campaign Validation Form, including their relevant social media handle(s) for verification.
5. Only entries submitted through the official Stage Zero Campaign Validation Form, together with sufficient proof of completion of the required actions, shall be considered valid.
6. Customers may enter more than once during the campaign period, provided that each entry is valid and supported by the required proof. However, each customer may only win **1 (one) prize** during the campaign.
7. Entries that are incomplete, illegible, fraudulent, unverifiable, misleading, or submitted without the required proof may be disqualified at Stage Zero’s discretion.
8. Stage Zero reserves the right to verify all entries, including but not limited to verification of customer status, account standing, review submission, tagged social media posts, and social media handles provided.
9. Reviews submitted as part of this campaign must be genuine and honest reflections of the customer’s experience. Stage Zero does not require or encourage false, misleading, or dishonest reviews as a condition of entry.

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10. Social media posts submitted as part of this campaign must be original and must not infringe the rights of any third party. By submitting an entry, the entrant confirms that they have the right to share the submitted image and content.
11. Winners will be selected on a weekly basis from all valid entries received for the relevant week.
12. Winners will be contacted directly using the details submitted through the Campaign Validation Form and may also be announced on Stage Zero's social media platforms.
13. By entering the campaign, entrants agree that Stage Zero may repost, republish, share, or otherwise use submitted reviews, tagged posts, photographs, names, social media handles, and related campaign content for marketing, advertising, promotional, and communication purposes, without additional compensation, provided that such use is reasonable and in line with applicable law.
14. The prize is limited to **1 (one) R5,000 Takealot voucher per winner**, is **not exchangeable for cash**, and is **not transferable**.
15. If a winner cannot be contacted, does not respond within a reasonable time, declines the prize, or is found to be in breach of these rules, Stage Zero reserves the right to disqualify that winner and select an alternative winner.
16. Stage Zero reserves the right to withdraw, amend, suspend, or terminate the campaign at any time, at its discretion, subject to applicable law.

### Terms & Conditions

1. This campaign is only open to **South African residents above the age of 18** who are existing Stage Zero customers whose accounts are in good standing and who are in possession of a valid identity document. This eligibility approach is adapted from Stage Zero's prior promotional terms.
2. Stage Zero is not liable for the failure of any technical element relating to this campaign, including but not limited to social media platforms, internet connectivity, the Campaign Validation Form, mobile devices, email delivery, or any other system failure that may result in an entry not being received, captured, or processed. This follows the same general allocation of technical risk reflected in Stage Zero's prior promotion terms.
3. Processing of any entrant's personal information shall at all times be in accordance with Stage Zero's Privacy Policy.

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4. By entering this campaign, entrants consent to Stage Zero processing their personal information for purposes of administering the campaign, verifying entries, selecting winners, contacting winners, and using campaign-related content in accordance with these terms.
5. Stage Zero shall have the right to modify the rules of this campaign and/or to terminate the campaign immediately and without notice for any reason beyond its control requiring such termination. In the event of such termination, all participants agree to waive any rights that they may have in respect of the campaign and acknowledge that they shall have no recourse against Stage Zero, its agents, or staff. This is aligned to the structure used in Stage Zero's prior promotional terms.
6. Stage Zero reserves the right to disqualify any entrant who does not comply with these rules, who provides false or misleading information, who tampers with the entry process, or who acts in a manner that is dishonest, unlawful, or contrary to the spirit of the campaign. This aligns with Stage Zero's previous approach to disqualification.
7. Participation in the campaign constitutes acceptance of these promotion rules and terms and conditions, and all entrants agree to abide by them. This follows the same acceptance principle set out in Stage Zero's prior promotion terms.
8. Stage Zero's decision regarding any aspect of the campaign, including but not limited to the validity of entries, verification of proof, selection of winners, and interpretation of these terms, shall be final.
9. Stage Zero shall not be liable for any loss, damage, or injury of any nature whatsoever suffered by any entrant arising from or in connection with participation in this campaign or the acceptance or use of any prize, save where such liability cannot lawfully be excluded.
10. All queries in connection with the campaign should be directed via email to **[promotions@stagezero.co.za](mailto:promotions@stagezero.co.za)**, or by contacting the Stage Zero support desk on **087 162 5000**. This contact structure follows Stage Zero's previous promotion terms.